

**Student Residence
2020/2021**

Welcome to our student
residence.

We are delighted you have
chosen to live with us,
and we look forward to
welcoming you here at
LanguageUK.

LanguageUK is located just a
two-minute walk from the
vibrant city centre of
Canterbury and an hour from
London on the train.



With over 55,000 Students, there is something for everyone.

The Canterbury area offers you so much to see and do during your stay with a huge variety of attractions both indoor and outdoor activities to suit all tastes and interests.

Canterbury is one of the most beautiful and historic cities in England.

The medieval city centre bustles with famous name stores and exclusive boutiques with the picturesque side streets and home to smaller specialist shops, pubs, clubs and restaurants.



Welcome to Our School



It's nearly time for you to start your English language course here at LanguageUK.

We pride ourselves in not only offering language courses, but also real-life experiences.

Our dedicated and caring staff will prepare you for your own goals - whether that be improving your English for work, study or pleasure. We provide a lively social programme that will allow you to explore the UK and gain exciting and memorable experiences.

We hope you enjoy your time with us, and we look forward to meeting you very soon!

What we provide

Each room contains:

- Desk and chair
- Single or twin bed and mattress
- Bed linen
- Wardrobe
- Shelving, carpet and curtains or blinds
- Wired and/or wireless high-speed internet
- Rooms are either ensuite or have the use of a shared bathroom

Each residence has a shared fully fitted kitchen and communal area including cooking facilities.

The kitchen contains:

- Fridge
- Oven
- Plates, saucepans, and all utensils
- Your own personal food storage cupboard
- The house also contains a utilities room with use of a shared washing machine and vacuum cleaner.





Essential items:

- Mask, hand sanitiser, thermometer
- Valid credit cards or bank cards
- Any relevant immigration documents
- Your insurance documents
- Your insurance documents
- Visa letter from Language Uk (if applicable)
- Enrolment letter from LanguageUK
- Accommodation details
- Some £ sterling
- An International Student Card, if you have one
- Your driving Licence, if you want to rent a car.

WHAT YOU SHOULD BRING

- | | |
|--|--|
| <ul style="list-style-type: none"> • Clothes (according to the season) • Towels • Toiletries: shampoo, shower gel, toothbrush. • Toilet roll • Hairdryer, hair straighteners, shaver • Bank or Credit Card • Stationery such as: pens, pencil, rubber, memory stick and a notebook • An adapter for non-British plugs (British plugs have 3 pins and the main electricity supply is 240 volts) | <ul style="list-style-type: none"> • Mobile phone and it's charger • Your laptop or tablet, and its adaptor and charger • Your own water bottle to bring to class • Favourite snacks from your country to remind you of home • Any medicine that you regularly take in original packaging • Directions to your accommodation Photos from your home country to share with your hosts and classmates – these can be on your phone • Some passport - sized photographs, for railcards and student cards. |
|--|--|

KITCHEN



PHOTOS OF THE PROPERTY





House Rules

Please respect the other students in the house

Please turn off the washing machine after using it

A cleaner regularly cleans the communal areas but it is YOUR responsibility to clean your room

Please place all your rubbish and waste in the allocated bins in the kitchen. Rubbish will be taken away by the school each week

After 10:30 please keep noise to a minimum

Under no circumstances should you smoke inside your rooms or the residency

Guests will be given their own set of keys for the property. If these are lost or damaged a fee of £50 will be taken from the guest's deposit.

THINGS WE DON'T ALLOW

- Pets. As cute as they are, pets are not allowed, and your tenancy will be terminated.
- Weapons. Including pellet guns (BB) and air-activated weapons, crossbows/longbows, catapults and non-domestic knives. Such cases will immediately be reported to the police and your tenancy will be terminated.
- Drugs. Any prohibited items will be confiscated. Your tenancy agreement also permits us to confiscate Legal Highs and other substances without your consent.
- Other things: candles, fireworks (including indoor fireworks and sparkles), deep fat fryers.



USEFUL WEBSITES

• School contact numbers

Non-emergencies (+4401227 455 556

Website: www.languageuk.com,

accommodation@languageuk.com

School emails:

info@languageuk.com, accommodation@languageuk.com

verity@languageuk.com

• Things to do in Canterbury

www.canterbury.co.uk

[https://www.tripadvisor.co.uk/Attractions-g186311-](https://www.tripadvisor.co.uk/Attractions-g186311-Activities-Canterbury_Kent_England.html)

[Activities-Canterbury_Kent_England.html](https://www.tripadvisor.co.uk/Attractions-g186311-Activities-Canterbury_Kent_England.html)

• London - only 56 minutes by high speed train!

www.ukguide.org

www.londontown.com

www.tfl.gov.uk/journeyplanner

• Tourism in the UK

www.multimap.com

www.visitbritain.com

• Sports Facilities and Clubs

www.activecanterbury.com

• Travel

www.nationalrail.co.uk

www.nationalexpress.com

www.stagecoachbus.com

Star taxi: (044) 01227 646 646

Longley's taxi: (044) 01227 710 777

Important websites and contact numbers

Health

For any related question that may not require a doctor:

www.nhsdirect.nhs.uk

If you are feeling slightly unwell call 111

In case of emergencies call **999**

To book COVID-19 - test 119

Embassies

For information regarding embassies throughout the world:

www.embassyworld.com

Immigration

www.ind.homeoffice.gov.uk/studyintheuk

www.uk.visas.gov.uk/en/howtoapply/infs/inf5students

<https://www.gov.uk/transition>

Foreign and Commonwealth Office

www.fco.gov.uk

www.ukcisa.org.uk/student/immigration.php

Insurance

www.endsleigh.co.uk

Money

Currency Converter: www.xe.com/ucc

The budget planner:

www.studentmoney.org

www.studentcalculator.org

British Customs

FOOD AND DRINK

People in Britain eat a wide variety of foods based on cuisines from all over the world.

Traditional British dishes are:

Fish and chips, curry, English Breakfast, Sunday roast, Shepard Pie, Bangers and mash, spaghetti Bolognese and much more.

The British are also known for drinking tea and coffee.

We suggest you try everything and enjoy the experience!

APOLOGISING

We love to apologise even when we are not at fault. If someone bumps into you it's good to say sorry even if you are not in the wrong.

BEING POLITE

Please and thank you are very important in the UK culture.

Always be on time! Punctuality is very important in the UK.

Open the door for other people. Call people by their first name.

Talk about the weather we love it Cover your mouth when you yawn. Be polite.

TIPPING

If you have had good service in a café or restaurant and a service charge is not included on the bill, then you can leave a tip for the person who served you. 10% of the bill is usual but is at your discretion. Some people even tip taxis or hairdressers.

QUEUING

We que for everything, a bus, in the supermarket, in the bank, at a coffee shop, in a night club or at the cinema.

You must never go in front of the queue; this can be met with disapproval from everyone else who is queuing!

RECYCLE AND USE THE CORRECT BINS

Most of us here in the UK actively recycle, glass, paper, packaging, cans newspapers and plastic. Please look out for the different coloured bins around town, in your homestay and at the school, please recycle your rubbish.

Nearby Places



SUPERMARKETS

- Waitrose – St Georges Centre CT1 1UL - 1 minute walk
- Tesco -New Dover Rd, Canterbury, CT1 3AS – 2 minutes walk

CAFES

- Damlar Café – connected to school – 10 second walk
- Longport Café – 9 Longport, Canterbury – 4 minute walk
- Café 41 – 41 St George's Pl, Canterbury, CT1 1UT – 3 minute walk
- Subway – 4-5 Upper Bridge St, Canterbury, CT1 2NA

GYM

Energie Fitness – 1 minute walk

PHARMACY

Boots Pharmacy -1 minute walk

Make the right choice

999 or Emergency Department
Only in a life-threatening emergency: heavy bleeding, unconsciousness, severe breathing difficulties

Urgent Treatment Centre
Urgent but not life-threatening: sprains, fractures, minor burns, skin infections.

GP Surgery
Persistent symptoms or long-term conditions: pains, minor mental health concerns, sudden changes in wellness.

Pharmacy
Feeling generally unwell: fevers, aches & minor pains, stomach upset, skin rashes.

NHS 111
Need urgent help but it's not an emergency: confused about where to go, need general advice, unsure how severe it is.

Self-care
Common ailments and illnesses: colds, grazes, minor cuts, hangovers, sore throats, minor headaches.

EMERGENCY



CALL 999 IF:

- A serious offence is in progress or has just been committed
 - Someone is in immediate danger or harm
 - Property is in danger of being damaged
 - A serious disruption to the public is likely
- NON-EMERGENCY 101**
- Call 101 for non-emergency enquiries.
 - Calls to 101 cost 15pence per call from landlines or mobiles, no matter how long you're on the phone.
 - Call the UK Anti-Terrorism on 0800 789 321 if you've seen or heard something that you think could suggest terrorist activity.
 - Calling from abroad
 - +44 1622 690 690

STAY ANONYMOUS - CRIMESTOPPERS

- [ONLINE CRIMESWTOPPERS-UK-ORG](https://www.onlinecrimestoppers-uk.org)
- By phone 0800 555 111

Contact Crime stoppers to anonymously report a crime or suspicious behaviour.

