

## DISRUPTION TO INTERNATIONAL TRAVEL OR FORCE MAJEURE 2020/2021

### Definitions of Force Majeure

Unforeseeable circumstances that prevent someone from fulfilling a contract

### Force majeure – examples

There are dozens of circumstances or events that we class as **examples of force majeure**. War, riots, earthquakes, hurricanes, lightning, and explosions, global pandemic, or any other event beyond reasonable control for **example**, are **force majeure** events. The term also includes energy blackouts, unexpected legislation, lockouts, slowdowns, and strikes.

LanguageUK strongly advises students travelling to the UK to take out travel insurance. The policy should cover flight delays for any reason.

In the event of flight delays or force majeure including a global pandemic or any other event beyond the reasonable control and subsequent course cancellation or postponement, LanguageUK will not normally refund fees.

However, given exceptional circumstances, where a cancellation can be seen to be directly because of force majeure, we will look sympathetically at the individual circumstances and may issue a credit for the full amount of the course fees, and assist with re-booking the course later. Please see our Pandemic deferral and Cancellation Policy 2020/2021.

In these circumstances, LanguageUK will not charge cancellation fees, although accommodation charges may still apply.

In all cases it is the student's responsibility to keep LanguageUK informed by email and phone of any changes to travel plans. LanguageUK takes the safety and welfare of every student very seriously. LanguageUK will therefore do its best to limit the distress and inconvenience if a student is forced to make last-minute changes to his or her arrival or departure plans.

Students who are unable to leave the UK at the end of their course, LanguageUK will assist students in finding temporary accommodation in our residency. Where possible, accommodation will be extended with the homestay provider as well. We will look after you until such time you can get on a plane home.

**Date: September 2017**

**Reviewed October 2018**

**Reviewed October 2019**

**Reviewed October 2020**

**Next review October 2021**